



HERITAGE & HERITAGE FUNERALS

CARING FOR FAMILIES SINCE 1934

PRICING INFORMATION

Price List – Effective 1st March 2019

Introduction

At Heritage & Heritage Funerals we understand that arranging the funeral service of a loved one can be a difficult and emotional task. It is important to us that we provide the very best service to our families when they need it most and that includes being clear and transparent with our pricing.

This Pricing Guide outlines many of the costs associated with a funeral service. These prices are current as at 1st March 2019 but are subject to change.

If you would like a more accurate estimate of cost or to speak to one of our experienced and dedicated staff please contact our office via phone on 03 9800 3000 or via email at info@heritagefunerals.com.au



Janet, Rob and Gavan Heritage

Our Costs Explained

At Heritage & Heritage Funerals our funeral service costs are allocated to one of three categories:-

1. ***Our Professional Fee***

Our professional fee incorporates the various tasks that are involved in arranging, planning and conducting a funeral. The professional fee is determined by the type of service you wish to have.

2. ***Required Costs***

Required costs are those other costs which are necessary in order to conduct a funeral service.

3. ***Third Party Costs***

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:

Floral Tributes	Paper Notices
Clergy or Celebrant Fees	Venue Hire
Coach or Limo Hire	Service Booklets
Catering - in Heritage Facilities	Musician / Vocalist Fees
Embalming Fees—required for mausoleum interments & repatriations	

****As it is not possible to anticipate or estimate the individual requests and requirements of all families that we serve, there may be instances where it is appropriate for fees not specifically listed in this brochure to be charged**

Cremation Services

1. Professional Fees

For all Single, Dual and Extended Dual services our professional fee includes:-

- Funeral consultation with one of our experienced Funeral Directors
- Basic Mortuary care
- Organisation of Medical Certificate
- Registration of Death with Births, Deaths & Marriages
- 1 hour viewing within business hours
- Use of Heritage Chapels located at either Wantirna or Woori Yallock
- Provision of a hearse and two staff for service
- Complimentary DVD photo presentation—(30 photos and 1 music track)
- Complimentary memorial book
- 50 x Complimentary standard bookmark style tribute cards

SERVICE TYPES

Single Service Cremation

\$3,750

A funeral service held at a Church, Crematorium, Cemetery or one of our Heritage Chapels.

Dual Service Cremation

\$4,050

A funeral service held at a Church, Crematorium, Cemetery or one of our Heritage Chapels followed by a Committal Service at a Crematorium, Chapel or Cemetery or where the family follows on for a quiet farewell.

Extended Dual Service Cremation

\$4,250

A funeral service held at a Church, Crematorium, Cemetery or one of our Heritage Chapels followed by a Committal Service at a Crematorium, Chapel or Cemetery with additional time involved such as refreshments between services.

Cremation Services (cont.)

2. Required Costs

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$275
Coffin / Casket	from \$990
Cemetery or Crematorium costs	from \$845
Death Certificate	\$40
Government Medical Officer (required for all cremations)	\$90

3. Third Party Costs

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:-

- Floral Tributes
- Paper Notices
- Clergy or Celebrant Fees
- Venue hire
- Coach or Limo Hire
- Service Booklets
- Catering - in Heritage Facilities
- Musician / Vocalist fees
- Venue Hire Fees
- Embalming Fees—required for mausoleum interments & repatriations

Plus : After Hours Charges (where applicable)

Services provided outside normal business hours (Monday to Friday, 9am to 5pm)

After Hours Funeral (includes 2 staff members)	\$700
After Hours Funeral Additional Staff (per staff member)	\$250
After Hours Viewing at Heritage Chapel (1 staff member for 1 hour)	\$220
After Hours Viewing / Rosary (2 staff for 2 hours)	\$360
After Hours Viewing / Rosary (3 staff for 2 hours)	\$500
After Hours Catering Charge (weekend funerals, additional to standard charge)	\$150

Burial Services

1. Professional Fees

For all Graveside, Dual and Extended Dual services our professional fee includes:-

Funeral consultation with one of our experienced Funeral Directors

Basic mortuary care

Registration of Death with Births, Deaths & Marriages

1 hour viewing within business hours

Use of our Heritage chapels located at either Wantirna or Woori Yallock

***Except Graveside Service*

Provision of a hearse and two staff for service

Complimentary DVD photo presentation—30 photos and 1 music track

***Except Graveside Service*

Complimentary memorial book

50 x Complimentary standard bookmark style tribute cards

SERVICE TYPES

Graveside Service

\$3,600

A funeral service held at the graveside.

Dual Service Burial

\$4,050

A funeral service held at a Church, Crematorium, Cemetery or one of our Heritage Chapels followed by a Committal Service at a Crematorium, Chapel or Cemetery or where the family follows on for a quiet farewell.

Extended Dual Service Burial

\$4,250

A funeral service held at a Church, Crematorium, Cemetery or one of our Heritage Chapels followed by a Committal Service at a Crematorium, Chapel or Cemetery with additional time involved such as refreshments between services.

Burial Services (cont.)

2. Required Costs

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$275
Coffin / Casket	from \$990
Cemetery costs	At Cost
Death Certificate	\$40

3. Disbursements

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:-

- Floral Tributes
- Paper Notices
- Clergy or Celebrant Fees
- Venue hire
- Coach or Limo Hire
- Service Booklets
- Catering - in Heritage Facilities
- Musician / Vocalist fees
- Venue Hire Fees

Plus : After Hours Charges (where applicable)

Services provided outside normal business hours (Monday to Friday, 9am to 5pm)

After Hours Funeral (includes 2 staff members)	\$700
After Hours Funeral Additional Staff (per staff member)	\$250
After Hours Viewing at Heritage Chapel (1 staff member for 1 hour)	\$220
After Hours Viewing / Rosary (2 staff for 2 hours)	\$360
After Hours Viewing / Rosary (3 staff for 2 hours)	\$500
After Hours Catering Charge (weekend funerals, additional to standard charge)	\$150

No Service Packages

Essential Care Cremation Package

\$2,595.00

No mourner attendance at any point

Includes:-

- Funeral consultation with one of our experienced Funeral Directors during normal working hours at our Heritage Offices or via phone
- Transfer of your loved one into our care (during business hours)
- Basic mortuary care
- Organisation of Medical Certificate
- Registration of Death with Births, Deaths & Marriages and 1 Death Certificate
- Cremation fee (At Springvale only)
- Standard Basic coffin (Custom sized coffins subject to a \$220 surcharge)

Essential Care Plus Cremation Package

\$3,995.00

Includes:-

- Funeral consultation with one of our experienced Funeral Directors during normal working hours at our Heritage Offices or via phone
- Transfer of your loved one into our care (during business hours)
- Basic mortuary care
- Organisation of Medical Certificate
- Registration of Death with Births, Deaths & Marriages and 1 Death Certificate
- Cremation fee (Lilydale or Springvale)
- Standard Morgan Coffin (Custom size coffin subject to a \$220 surcharge)
- Viewing within business hours at our Wantirna Chapel or Rosegarden Farewell**
(If both a Viewing and Rosegarden Farewell are required an additional cost of \$250 is applicable)

No Service Packages (cont.)

No Service Burial Package

\$3,450

Includes:-

Funeral consultation with one of our experienced Funeral Directors during normal working hours at our Heritage Offices or via phone

Transfer of your loved one into our care (during business hours)

Basic mortuary care

Registration of Death with Births, Deaths & Marriages and 1 Death Certificate

Standard Morgan Coffin (Custom size coffin subject to a \$220 surcharge)

Viewing within business hours at our Wantirna Chapel

Use of hearse and 4 staff at graveside for burial

Additional Burial Costs Required

Burials will require the purchase of a grave and also an interment fee.

Monumental grave may also require additional costs such as ledger removal

These costs are dependant on the cemetery and type of grave selected

The purchase of a grave must be arranged and paid directly through the cemetery of your choice

The cost of interment can be paid on your behalf and will be added to the package cost shown above

Other Charges

Offsite Arrangement	\$150
Weekend Arrangement Fee	\$220
Out of Hours Viewing Fee	\$220
Out of Hours Transfer Fee	\$275

Coffin upgrade are available on both the Essential Care Plus and No Service Burial Packages. Please refer to page 14 of this brochure for our Coffin and Casket Range.

Memorial Services

Memorial Services are where a private cremation or burial has taken place prior to the service. This may be arranged by Heritage & Heritage Funerals on your behalf or there may have been another funeral director involved. This can often be the case where your loved one has passed away interstate or overseas and the burial or cremation has taken place there.

Memorial services are also common when your loved one has chosen to donate their body to medical science.

As each Memorial Service is individually tailored to the requirements of the family pricing is only available on application. Please contact our office on 03 9800 3000 for further information.

Miscellaneous Additional Charges

Additional Staff on Service—per staff member	\$110
Graveside Setup Fee	\$440
Anniversary Mass	from \$500
Embalming Treatment (required for mausoleum interments or repatriation)	\$595
Mounted Cross or Crucifix	\$120
Country Funeral Surcharge (outside 40km radius from Wantirna)	POA
Mileage—(outside 40km radius from Wantirna) - per km	\$1.30
Prepaid Administration Fee	\$250

Other / Third Party Costs

Refreshment Room Hire & Catering

Hire of our on site Refreshment Rooms includes use of our Refreshment Room for 1 hour plus the complimentary supply of tea, coffee, cordial and biscuits with a staff member to serve.

Hire Cost: Up to 100 people	\$255
Hire Cost: 100—200 people	\$360
Hire Cost: Over 200 people	\$450
Weekend Catering Surcharge	\$150

Additional catering such as sandwiches, fruit & cheese platters and hot finger food can be provided by our approved Caterer Tally Ho. Please contact our office for pricing.

Special Vehicles

Family Car (4 passengers)—up to 4 hrs	from	\$440
Family Car—time exceeding 4 hours—per hour		\$110
Stretch Limo (8-10 passengers) - up to 4 hrs		\$660
Stretch Limo—time exceeding 4 hours—per hour		\$POA
Dodge Hearse		\$660
Floral Hearse		\$440
Harley Hearse		POA
Horse Drawn Hearse	from	\$1450

Mileage Charges may be applicable for Coach or Limo Hire outside metropolitan areas

Other / Third Party Costs

Tributes Stationary

Bookmarks

Standard Bookmarks— first 50	Complimentary
Standard Bookmarks— quantities above 50 (per 50)	\$25
Full Colour Bookmarks— first 50	\$75
Full Colour Bookmark—quantities above 50 (per 50)	\$50
Small Laminated Bookmarks** (55x155mm)	from \$2.45 ea
Standard Laminated Bookmarks** (48x195mm)	from \$2.65 ea
Large Laminated Bookmarks** (80x195mm)	from \$2.85 ea

Order of Service Booklets**

A5 Service Booklet—4 page	from \$2.75 ea
A5 Service Booklet—8 page	from \$3.30 ea
A5 Service Booklet—12 page	from \$4.40 ea
A5 Service Booklet—16 page	from \$5.50 ea
Custom sized service booklets	POA

Other Printed Items

Santini Cards**	from \$2.75 ea
Additional Memorial Books	\$85 ea
Hymn Sheets—per copy	\$0.25

** Items sourced from Third Party—Belinda Jane Productions

www.belindajanevideo.com

T: 03 9585 2089

Other / Third Party Costs

Tribute Service Items

Additional photos for DVD Presentation—per photo	\$2
Additional Photo Presentation for use in Catering (up to 30 photos)	\$150
Bookmark Type Set Fee—For selection of non standard verse	\$25
Copy of DVD Photo Presentation—per copy	\$25
Copy of Funeral Service DVD—per copy	\$25
Photo Tribute Conversion Fee	\$25
Professional Recording of Funeral	from \$550
Offsite Screen, Projector & TV Hire	from \$295
Video Clip Conversion—per clip	\$50
Late Fee—for tribute items forwarded outside the 48 hour cut off	\$200

Floral Tributes

Floral tributes can be arranged on your behalf via our preferred florist.

A half casket sheaf generally starts at around \$240 and a full casket sheaf around \$340 but pricing will vary depending on your selection.

Families are welcome to arrange floral tributes directly with their own florist if they prefer.

Paper Notices

Paper notices can be placed in either the Herald Sun, The Age or a local newspaper on your behalf.

Herald Sun notices start from around \$150 for a 2cm / 40 word notice, notices placed in The Age cost approx. \$8.93 per line. For a more accurate price please contact our office.

Coffin and Casket Range

Solid Timber Coffins

Parker	\$3,060
Heritage	\$2,570
Marshall	\$2,150
Waratah	\$1,940

Solid Timber Caskets

Ruby	\$4,950
Hartford	\$4,500
Yeringberg	\$3,250
Sprigg	\$2,780

Particle Board Coffins

Smithton	\$1,990
Penrose	\$1,730
William	\$1,570
Ormond	\$1,350
Morgan	\$990

Batesville Caskets

Pieta Maple	\$9,750
Sierra Bronze	\$6,670

Custom Coffins

Custom Colour	\$250
Custom Wrap	\$POA

Environmental Range

Natural Pine Casket	\$2,350
Natural Pine Coffin	\$1,750

Custom sized coffins or caskets will incur a surcharge of \$220

Heritage & Heritage Funerals will at its discretion allow families to source their own coffin or casket. In such cases you will be required to sign our Indemnity Form and a Coffin Handling Surcharge of \$440 is payable.

Cremation Urns

Large Trinity or Lineas Urn	\$450
Timber Cremation Urn	\$190
Heart Urn & Stand	\$150
Scattering Tubes—Large	\$110
Keepsake Urns	\$80
Scattering Tube—Mini	\$60

Estimated Cost of Funeral

1. PROFESSIONAL FEE	
Service Type:	\$
2. REQUIRED COSTS	
Cemetery / Crematorium Costs	\$
Coffin / Casket Type:	\$
Custom Coffin Surcharge	\$
Transfer Fee	\$
Country Mileage (where applicable)	\$
After Hours Charges	\$
Registration of Death	\$
Government Medical Officer (Cremations only)	\$
Additional Staff	\$
Graveside Setup	\$
Additional Mortuary Care	\$
3. OTHER / THIRD PARTY COSTS	
Chapel / Church / Venue Hire	\$
Clergy / Celebrant	\$
Paper Notices	\$
Organist / Singer / Piper	\$
Flowers	\$
Vehicle Hire	\$
Heritage Funerals Refreshment Room Hire	\$
Catering	\$
Tribute Stationary	\$
Other Tributes Items	\$
TOTAL	\$
	Plus at cost items

WANTIRNA

733 BORONIA ROAD

WANTIRNA 3152

TEL 03 9800 3000



WOORI YALLOCK

1416 HEALESVILLE—KOO WEE RUP ROAD,

WOORI YALLOCK 3139

TEL 03 5964 6500

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LILYDALE

TEL 03 9739 7799

PENINSULA

TEL 03 5981 2300

E info@heritagefunerals.com.au

W www.heritagefunerals.com.au

Heritage and Heritage encourage open communication for families wanting to share their experience with Gavan or Janet Heritage. It is our policy to ensure that the management team attend to all communications within 7 days and to share openly the follow up with the family.

To speak with either Gavan or Janet please call our office on 03 9800 3000 or
Email gavan@heritagefunerals.com.au or janet@heritagefunerals.com.au