

Heritage & Heritage Funerals Pricelist

1st August 2024



INTRODUCTION

At Heritage & Heritage Funerals we understand that arranging the funeral service of a loved one can be a difficult and emotional process. It is important to us that we provide the very best service to our families in their time of need which includes being clear and transparent with our pricing.

This Pricing Guide outlines many of the costs associated with a funeral service. These prices are current as at the 1st of August 2024 but are subject to change.

If you would like a more accurate estimate of cost or to speak to one of our experienced and dedicated staff, please contact our office via phone on 03 9800 3000 or via email at info@heritagefunerals.com.au



****As it is not possible to anticipate or estimate the individual requests and requirements of all families that we serve, there may be instances where it is appropriate for fees not specifically listed in this brochure to be charged .**

OUR COSTS EXPLAINED

At Heritage & Heritage Funerals our funeral service costs are allocated to one of three categories:-

1. *Our Professional Fee*

Our professional fee incorporates the various aspects that are involved in arranging, planning and conducting a funeral. The professional fee is determined by the type of service you select.

2. *Required Costs*

Required costs are those which are necessary in order to conduct a funeral service.

3. *Third Party and Optional Extras Costs*

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:

Floral Tributes

Paper Notices

Clergy or Celebrant Fees

Doves

Coach or Limo Hire

Service Booklets

Musician / Vocalist Fees

Livestreaming / Recording

Church / Chapel Fees

Embalming Fees—required for mausoleum interments, repatriations or where a funeral is delayed

NO SERVICE CREMATIONS

Essential Care Cremation Package

\$3,590

No mourner attendance at any point.

This is our basic no service cremation option and there are no options for customisation with this package except for choice of Springvale or Lilydale crematorium.

This package Includes our professional service fee, transferring your loved one into our care, basic mortuary care, an early morning cremation, a basic plastic lined chipboard coffin, government medical officer and registration of death with Births, Deaths & Marriages including 1 death certificate.

Possible Additional Charges

Out of Hours Arrangement \$200

Offsite Arrangement \$150

Ashes Collection Fee \$88

(To collect, lodge & hold for 6mth period)

Cremation Urn - See Page 18 for a full list of our range



NO SERVICE CREMATIONS

Customised No Service Cremation **from \$4,810**

No mourner attendance except where the option of a viewing or Rose garden / Waterfall Farewell has been selected. (Rose garden / Waterfall Farewells are held no later than 10am).

Family has a choice of coffin / casket and cremation location and these selections will determine final pricing.

Professional Fee and Required Costs

No Service Cremation Professional Fee	\$1,820
Transfer Fee	\$460
Coffin / Casket	from \$1,350
Crematorium Costs	from \$1,010*
Death Certificate	\$75
Government Medical Officer (required for most cremations)	\$90

Optional Extras

Out of Hours Arrangement	\$200
Offsite Arrangement	\$150
Viewing (within business hours)	\$300
Viewing (outside business hours/offsite viewing)	\$550
Rose garden / Waterfall farewell	\$500
Additional Staff Member	\$180
Ashes Collection Fee (To collect, lodge & hold for 6mth period)	\$88
Administration Fee	\$250

** Pricing based on Off Peak Cremation at Lilydale Crematorium, price will vary depending on crematorium and time selected*

UNATTENDED BURIALS

Unattended Burial—from \$4,685

1. Professional Fee

\$2,800

For all unattended burials our professional fee includes:-

Funeral consultation with one of our experienced Funeral Directors during normal working hours at our Heritage Offices or via phone

Basic Mortuary Care

Registration of Death with Births, Deaths & Marriages

Use of hearse and 4 staff at graveside for burial

Administration relating to arrangements

2. Required Costs

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee \$460

Coffin / Casket from \$1,350

Death Certificate \$75

Additional Burial Costs Required

Burials will require the purchase of a grave and also an interment fee. Monumental graves may also require additional costs such as ledger removal

Costs are dependant on the cemetery and type of grave selected

The purchase of a grave must be arranged and paid directly through the cemetery of your choice

Other Charges

Offsite Arrangement \$150

Out of Hours Arrangement Fee \$200

Viewing (within business hours) \$300

Viewing (outside business hours / offsite viewing) \$550

Administration Fee \$250

MEMORIAL SERVICES

Memorial Services are where a private cremation or burial has taken place prior to the service. This may be arranged by Heritage & Heritage Funerals on your behalf or there may have been another funeral director involved. This can often be the case where your loved one has passed away interstate or overseas and the burial or cremation has taken place there. Memorial services are also common when your loved one has chosen to donate their body to medical science.

Memorial Services ***start from \$2,750*** which includes:

- Funeral Consultation with one of our experience Funeral Directors
- A 1 hour service held in one of our chapels located at either Wantirna or Woori Yallock
- Two staff for the service
- Complimentary memorial book
- Complimentary 50 bookmark style tribute cards
- Photo tribute—30-35 photos to once piece of music

As each Memorial Service is individually tailored to the requirements of the family please contact our office for a more

After Hours Charges

Funerals services, viewings and rosaries which are held outside of our normal business hours of Monday to Friday 9am to 5pm will be subject to an additional after hours surcharge on top of our standard professional fees.

Details of these surcharges can be found on page 12 of this price guide.

CREMATION SERVICES

1. Professional Fees

For all Single, Dual and Extended Dual services our professional fee Includes:-

Funeral consultation with one of our experienced Funeral Directors within business hours

Basic Mortuary Care

Organisation of Medical Certificate

Registration of Death with Births, Deaths & Marriages

1 hour viewing within business hours

1 hour use of Heritage Chapels located at either Wantirna or Woori Yallock

Provision of a hearse and two staff for the service

Complimentary memorial book

50 x Complimentary standard bookmark style tribute cards

Photo Tribute (30-35 photos to one piece of music)

SERVICE TYPES

Single Service Cremation

\$4,500

A funeral service held at a Church, Crematorium or one of our Heritage Chapels.

Dual Service Cremation

\$4,800

A funeral service held at a Church, one of our Heritage Chapels or another venue where either a double chapel time has been booked to allow for a longer service or the standard service is followed by a Committal Service at a Crematorium Chapel, or where the family follows on for a quiet farewell.

Extended Dual Service Cremation

\$5,000

A funeral service held at a Church, one of our Heritage Chapels or another venue followed by a Committal Service at a Crematorium Chapel or where the family follows for a quiet farewell with additional time involved such as condolences, where a rosary precedes a mass or where refreshments are held between services or the service is split over two days.

CREMATION SERVICES (CONT.)

2. Required Costs

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$460
Coffin / Casket	from \$1,350
Crematorium Costs	from \$1,010
Death Certificate	\$75
Government Medical Officer (required for most cremations)	\$90

3. Third Party Costs

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:-

- Floral Tributes
- Paper Notices
- Clergy or Celebrant Fees
- Coach or Limo Hire
- Service Booklets
- Musician / Vocalist fees
- Livestreaming or Recording
- Embalming Fees—required for repatriations and where funeral is delayed

After Hours Charges

Funerals services, viewings and rosaries which are held outside of our normal business hours of Monday to Friday 9am to 5pm will be subject to an additional after hours surcharge on top of our standard professional fees.

Details of these surcharges can be found on page 12 of this price guide.

BURIAL SERVICES

1. Professional Fees

For all Graveside, Dual and Extended Dual services our professional fee includes:-

Funeral consultation with one of our experienced Funeral Directors within business hours

Basic Mortuary Care

Registration of Death with Births, Deaths & Marriages

1 hour viewing within business hours

1 Hour use of our Heritage chapels located at either Wantirna or Woori Yallock

****Except Graveside Service**

Provision of a hearse and two staff for service

Complimentary memorial book

50 x Complimentary standard bookmark style tribute cards

Photo Tribute (30-35 photos to 1 piece of music)

****Except Graveside Service**

SERVICE TYPES

Graveside Service

\$4,300

A funeral service held at the graveside.

Dual Service Burial

\$4,800

A funeral service held at a Church, Cemetery Chapel, one of our Heritage Chapels or another venue and a burial which can take place either before or after the funeral service.

Extended Dual Service Burial

\$5,000

A funeral service held at a Church, Cemetery Chapel, one of our Heritage Chapels or another venue and a burial which can take place either before or after the funeral service with additional time involved, such as condolences, where a rosary precedes a mass and burial, where there are refreshments held between services or where the service falls over two separate days.

BURIAL SERVICES (CONT.)

2. Required Costs

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$460
Coffin / Casket	from \$1,350
Cemetery Costs—determined by Cemetery selected	At Cost
Death Certificate	\$75

3. Disbursements

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:-

Floral Tributes

Paper Notices

Clergy or Celebrant Fees

Coach or Limo Hire

Service Booklets

Musician / Vocalist fees

Livestreaming or Recording

Embalming Fees—required for mausoleum interments, repatriations or where a funeral is delayed

After Hours Charges

Funerals services, viewings and rosaries which are held outside of our normal business hours of Monday to Friday 9am to 5pm will be subject to an additional after hours surcharge on top of our standard professional fees.

Details of these surcharges can be found on page 12 of this price guide.

AFTER HOURS SURCHARGES

Surcharge payable on top of our standard professional fee for Services provided outside normal business hours (Monday to Friday, 9am to 5pm)

Out of Hours Arrangement Fee \$200

Out of Hours Prepaid / Pre Arrange Appointment \$200

Funerals (include 2 staff members)

Saturday Funeral Surcharge \$1,100 Extra Staff \$600 each

Sunday Funeral Surcharge \$1,300 Extra Staff \$700 each

Viewings / Rosary / Condolences

Weekday Viewing \$250

Held between 5pm and 6pm—2 staff members for 1 hour

Weekday Viewing \$660

Held from 6pm or later—2 staff members for 1 hour

Weekend Viewing \$400

Saturday or Sunday—2 staff members for 1 hour

Viewing & Rosary \$770

Weekday or weekend — 2 staff members for 2 hours

Viewing, Rosary & Condolences \$880

Weekday or weekend—2 staff members for 3 hours

Viewing, Rosary & Condolences \$1,300

Weekday or Weekend—3 staff members for 3 hours

MISCELLANEOUS CHARGES

Additional Staff on Service—per staff member	\$180
Additional 1 Hour Viewing in business hours	\$200
Country Funeral Surcharge (outside Metro area)	POA
Death Certificate Package	\$115
Dressing (in normal working hours)	\$250
Embalming Treatment (required for mausoleum interments or repatriation)	from \$595
Funeral Amendment Fee (payable where funeral changes after arrangements are set)	\$550
Grave Marker	\$250
Graveside Setup Fee	\$440
Melbourne Airport Transfer	from \$460
Mileage—(outside 40km radius from Wantirna) - per km (In addition to transfer fee of \$440)	\$2.50
Mounted Cross or Crucifix	\$120
Prepaid Administration Fee	\$500
Shroud	\$50
Transfer & Holding Fee	\$460
Weekend Appointment	\$200

THIRD PARTY COSTS

Special Vehicles

Family Car (4 passengers)—up to 4 hrs	from	\$440
Family Car—time exceeding 4 hours—per hour		\$110
Stretch Limo (8-10 passengers) - up to 4 hrs		\$660
Stretch Limo—time exceeding 4 hours—per hour		\$POA
Dodge Hearse	from	\$440
Floral Hearse		\$440
Harley Hearse		POA
Horse Drawn Hearse		POA

Mileage Charges may be applicable for Coach or Limo Hire outside metropolitan areas



1929 Dodge Hearse

THIRD PARTY COSTS

Tribute Products

Framed Photo	\$40
Video Memorial Book	\$220
Heart in Hand Keyring (Angel, Butterfly, Dandelion or Plain)	\$70
Additional Memorial Books	\$150 ea.
Hymn Sheets—per copy	\$0.50

Tribute Service Items

Additional photos for DVD Presentation—per photo	\$3
Bookmark Type Set Fee—For selection of non standard verse	\$25
Copy of Photo Presentation on USB—per copy	\$30
Copy of Funeral Service on USB—per copy	\$30
Photo Tribute Conversion Fee	\$25
Professional Recording of Funeral / Livestreaming	from \$660
Offsite Audio Visual Hire (subject to availability)	from \$440
Video Clip Insertion Fee—per clip	\$50
Late Fee—for tribute items forwarded outside the 72 hour cut off	\$200



THIRD PARTY COSTS

Tributes Stationery

Bookmarks

Standard Bookmarks— first 50	Complimentary
Standard Bookmarks— per additional 50	\$50.00
Small Laminated Bookmarks** (55x155mm)	from \$4.00 ea.
Standard Laminated Bookmarks** (48x195mm)	from \$4.20 ea.
Large Laminated Bookmarks** (80x195mm)	from \$4.65 ea.

*Order of Service Booklets***

A5 Service Booklet—4 page	from \$4.40 ea.
A5 Service Booklet—8 page	from \$5.50 ea.
A5 Service Booklet—12 page	from \$6.90 ea.
A5 Service Booklet—16 page	from \$8.00 ea.
Custom sized service booklets	POA
Santini Cards**	from \$4.50 ea.

** Items sourced from Third Party Printers

Other Third Party Costs

Other Third Party Costs such as but not limited to Paper Notices, Celebrants, Church Fees, Clergy Fees, Catering, Floral Tributes and Musicians will vary. As such it is not possible to list pricing as pricing will vary depending on request.

For further information please contact our office on 03 9800 3000.

COFFIN AND CASKET RANGE

Solid Timber Coffins

Heritage	\$3,395
Expressions	from \$3,395
Marshall	\$3,395
Waratah	\$2,710

Solid Timber Caskets

Hartford	\$6,240
Yeringberg White	\$4,710
Yeringberg Rosewood	\$4,485
Sprigg	\$4,030

Batesville Caskets

Pieta Maple	\$11,625
Sierra Bronze	\$8,700

Environmental Range

Enviro Casket	\$3,010
Enviro Coffin	\$2,555
Wicker Coffin	\$2,100

Particle Board Coffins

Smithton	\$2,785
Penrose	\$2,030
William	\$1,865
Ormond	\$1,690
Morgan	\$1,350

Custom Coffins or Caskets

Custom Colour	POA
Custom Wrap	POA
Custom Size	from \$330



At Heritage & Heritage Funerals all of our coffins and caskets, with the exception of Batesville Caskets, are Australian made and manufactured. It is important to us to ensure we only provide products which have been crafted with care and are of the utmost quality, therefore we do not allow families to source and supply coffins or caskets from outside parties.

CREMATION URNS

Large Trinity Urn— <i>Crimson Red, Pearl White or Moonlight Blue</i>	\$600
Large Classic Urn— <i>Bronze or Pewter</i>	\$360
Remembrance Photo Urn— <i>Natural, White or Cherry</i>	\$260
Timber Cremation Urn— <i>Rosewood or Walnut</i>	\$220
Heart Urn & Stand <i>Crimson Red, Pearl White, Moonlight Blue, Bronze & Pewter</i>	\$220
Nature Urn— <i>Neutral & White</i>	\$200
Scattering Tubes—Large— <i>Assorted Designs</i>	\$125
Keepsake Blessings Urn— <i>Pearl Blue, Pink, White or Lavender</i>	\$140
Keepsake Trinity Urn— <i>Crimson Red, Pearl White or Moonlight Blue</i>	\$90
Scattering Tube—Mini— <i>Assorted Designs</i>	\$90
Keepsake Classic Urn— <i>Bronze or Pewter</i>	\$75



ESTIMATED COST OF FUNERAL

1. PROFESSIONAL FEE	
Service Type:	\$
2. REQUIRED COSTS	
Cemetery / Crematorium Costs	\$
Coffin / Casket Type:	\$
Custom Coffin Surcharge	\$
Transfer Fee	\$
Country Mileage (where applicable)	\$
After Hours Charges	\$
Registration of Death	\$
Government Medical Officer (Cremations only)	\$
Additional Staff	\$
Graveside Setup	\$
3. OTHER / THIRD PARTY COSTS	
Chapel / Church / Venue Hire	\$
Clergy / Celebrant	\$
Paper Notices	\$
Organist / Singer / Piper	\$
Flowers	\$
Vehicle Hire	\$
Livestreaming / Equipment Hire	\$
Tribute Stationery	\$
Other Tributes Items	\$
Other	\$
TOTAL	\$
	Plus at cost items



HERITAGE & HERITAGE FUNERALS

Rob, Gavan and Janet Heritage

WANTIRNA

733 Boronia Road
Wantirna, 3152
Tel 03 9800 3000
Fax 03 9800 3500

WOORI YALLOCK

1416 Healesville—Koo Wee Rup Road
Woori Yallock, 3139
Tel 03 5964 6500

LILYDALE

134 Victoria Road
Lilydale, 3140
Tel 03 9739 7799

PENINSULA

Tel 03 5981 2300

E info@heritagefunerals.com.au W www.heritagefunerals.com.au

Heritage and Heritage encourage open communication for families wanting to share their experience.. It is our policy to ensure that the management team attend to all communications within 7 days and to share openly the follow up with the family.

To speak with either Gavan or Janet please call our office on **03 9800 3000**
or

Email gavan@heritagefunerals.com.au or janet@heritagefunerals.com.au