

# Heritage & Heritage Funerals Pricelist

1st August 2023



## Introduction

At Heritage & Heritage Funerals we understand that arranging the funeral service of a loved one can be a difficult and emotional process. It is important to us that we provide the very best service to our families in their time of need which includes being clear and transparent with our pricing.

This Pricing Guide outlines many of the costs associated with a funeral service. These prices are current as at the 1st of August 2023 but are subject to change.

If you would like a more accurate estimate of cost or to speak to one of our experienced and dedicated staff, please contact our office via phone on 03 9800 3000 or via email at [info@heritagefunerals.com.au](mailto:info@heritagefunerals.com.au)



Janet, Robbie and Gavan Heritage

**\*\*As it is not possible to anticipate or estimate the individual requests and requirements of all families that we serve, there may be instances where it is appropriate for fees not specifically listed in this brochure to be charged .**

# Our Costs Explained

At Heritage & Heritage Funerals our funeral service costs are allocated to one of three categories:-

## **1. *Our Professional Fee***

Our professional fee incorporates the various aspects that are involved in arranging, planning and conducting a funeral. The professional fee is determined by the type of service you select.

## **2. *Required Costs***

Required costs are those which are necessary in order to conduct a funeral service.

## **3. *Third Party and Optional Extras Costs***

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:

Floral Tributes

Paper Notices

Clergy or Celebrant Fees

Doves

Coach or Limo Hire

Service Booklets

Musician / Vocalist Fees

Livestreaming / Recording

Church / Chapel Fees

Embalming Fees—required for mausoleum interments, repatriations or where a funeral is delayed

**\*\*Families are required to pay outside venue hire fees, catering and purchases of graves directly to the relevant third party.**

# No Service Cremations

## ***Essential Care Cremation Package***

***\$3,490***

***No mourner attendance at any point.***

This is our basic no service cremation option and there are no options for customisation with this package except for choice of Springvale or Lilydale crematorium.

This package Includes our professional service fee, transferring your loved one into our care, basic mortuary care, an early morning cremation, a basic plastic lined chipboard coffin, government medical officer and registration of death with Births, Deaths & Marriages including 1 death certificate.

### **Possible Additional Charges**

Out of Hours Arrangement	\$200
Offsite Arrangement	\$150
Ashes Collection Fee	\$88

(To collect, lodge & hold for 6mth period)



# No Service Cremations

## ***Customised No Service Cremation*** ***from \$4,545***

**No mourner attendance except where the option of a viewing or Rose garden / Waterfall Farewell has been selected. (Rose garden / Waterfall Farewells are held no later than 10am) Family has a choice of coffin / casket and cremation location and these selections will determine final pricing.**

### **Professional Fee and Required Costs**

No Service Cremation Professional Fee	\$1,720
Transfer Fee	\$440
Coffin / Casket	from \$1,250
Crematorium Costs	from \$975*
Death Certificate	\$70
Government Medical Officer (required for most cremations)	\$90

### **Optional Extras**

Out of Hours Arrangement	\$200
Offsite Arrangement	\$150
Viewing (within business hours)	\$250
Viewing (outside business hours/offsite viewing)	\$525
Rose garden / Waterfall farewell	\$500
Additional Staff Member	\$140
Ashes Collection Fee (To collect, lodge & hold for 6mth period)	\$88
Administration Fee	\$250

***\* Pricing based on Off Peak Cremation at Lilydale Crematorium, price will vary depending on crematorium and time selected***

# Unattended Burials

## ***Unattended Burial—from \$4,360***

### **1. Professional Fee**

**\$2,600**

*For all unattended burials our professional fee includes:-*

Funeral consultation with one of our experienced Funeral Directors during normal working hours at our Heritage Offices or via phone

Basic Mortuary Care

Registration of Death with Births, Deaths & Marriages

Use of hearse and 4 staff at graveside for burial

Administration relating to arrangements

### **2. Required Costs**

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$440
Coffin / Casket	from \$1,250
Death Certificate	\$70

### **Additional Burial Costs Required**

Burials will require the purchase of a grave and also an interment fee.

Monumental graves may also require additional costs such as ledger removal

These costs are dependant on the cemetery and type of grave selected

The purchase of a grave must be arranged and paid directly through the cemetery of your choice

The cost of interment can be paid on your behalf and will be added to the package cost shown above (Conditions Apply)

### **Other Charges**

Offsite Arrangement	\$150
Out of Hours Arrangement Fee	\$200
Viewing (within business hours)	\$250
Viewing (outside business hours / offsite viewing)	\$525
Administration Fee	\$250

# Memorial Services

Memorial Services are where a private cremation or burial has taken place prior to the service. This may be arranged by Heritage & Heritage Funerals on your behalf or there may have been another funeral director involved. This can often be the case where your loved one has passed away interstate or overseas and the burial or cremation has taken place there. Memorial services are also common when your loved one has chosen to donate their body to medical science.

Memorial Services ***start from \$2,750*** which includes:

- Funeral Consultation with one of our experience Funeral Directors
- A 1 hour service held in one of our chapels located at either Wantirna or Woori Yallock
- Two staff for the service
- Complimentary memorial book
- Complimentary photo presentation (35 photos and 1 music track) and
- 50 bookmark style tribute cards

As each Memorial Service is individually tailored to the requirements of the family please contact our office for a more accurate quote.

## ***After Hours Charges***

Funerals services, viewings and rosaries which are held outside of our normal business hours of Monday to Friday 9am to 5pm will be subject to an additional after hours surcharge on top of our standard professional fees.

Details of these surcharges can be found on page 12 of this price guide.

Third Party costs such as cemetery fees may also be subject to additional after hours surcharges set by the supplier.

# Cremation Services

## 1. Professional Fees

*For all Single, Dual and Extended Dual services our professional fee includes:-*

- Funeral consultation with one of our experienced Funeral Directors within business hours
- Basic Mortuary Care
- Organisation of Medical Certificate
- Registration of Death with Births, Deaths & Marriages
- 1 hour viewing within business hours
- 1 hour use of Heritage Chapels located at either Wantirna or Woori Yallock
- Provision of a hearse and two staff for the service
- Complimentary USB photo presentation—(35 photos and 1 music track)
- Complimentary memorial book
- 50 x Complimentary standard bookmark style tribute cards

### ***SERVICE TYPES***

#### ***Single Service Cremation***

***\$4,250***

A funeral service held at a Church, Crematorium or one of our Heritage Chapels.

#### ***Dual Service Cremation***

***\$4,550***

A funeral service held at a Church, one of our Heritage Chapels or another venue where either a double chapel time has been booked to allow for a longer service or the standard service is followed by a Committal Service at a Crematorium Chapel, or where the family follows on for a quiet farewell.

#### ***Extended Dual Service Cremation***

***\$4,750***

A funeral service held at a Church, one of our Heritage Chapels or another venue followed by a Committal Service at a Crematorium Chapel or where the family follows for a quiet farewell with additional time involved such as condolences, where a rosary precedes a mass or where refreshments are held between services or the service is split over two days.



# Cremation Services (cont.)

## 2. Required Costs

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$440
Coffin / Casket	from \$1,250
Crematorium Costs	from \$975
Death Certificate	\$70
Government Medical Officer (required for most cremations)	\$90
Ashes Collection Fee (To collect, lodge & hold for 6 month period)	\$88

## 3. Third Party Costs

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:-

- Floral Tributes
- Paper Notices
- Clergy or Celebrant Fees
- Coach or Limo Hire
- Service Booklets
- Musician / Vocalist fees
- Livestreaming or Recording
- Embalming Fees—required for repatriations and where funeral is delayed

### ***After Hours Charges***

Funerals services, viewings and rosaries which are held outside of our normal business hours of Monday to Friday 9am to 5pm will be subject to an additional after hours surcharge on top of our standard professional fees.

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# Burial Services

## 1. Professional Fees

*For all Graveside, Dual and Extended Dual services our professional fee includes:-*

Funeral consultation with one of our experienced Funeral Directors within business hours

Basic Mortuary Care

Registration of Death with Births, Deaths & Marriages

1 hour viewing within business hours

1 Hour use of our Heritage chapels located at either Wantirna or Woori Yallock

*\*\*Except Graveside Service*

Provision of a hearse and two staff for service

Complimentary USB photo presentation—35 photos and 1 music track

*\*\*Except Graveside Service*

Complimentary memorial book

50 x Complimentary standard bookmark style tribute cards

### ***SERVICE TYPES***

#### ***Graveside Service***

***\$4,100***

A funeral service held at the graveside.

#### ***Dual Service Burial***

***\$4,550***

A funeral service held at a Church, Cemetery Chapel, one of our Heritage Chapels or another venue and a burial which can take place either before or after the funeral service.

#### ***Extended Dual Service Burial***

***\$4,750***

A funeral service held at a Church, Cemetery Chapel, one of our Heritage Chapels or another venue and a burial which can take place either before or after the funeral service with additional time involved, such as condolences, where a rosary precedes a mass and burial, where there are refreshments held between services or where the service falls over two separate days.

# Burial Services (cont.)

## 2. Required Costs

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$440
Coffin / Casket	from \$1,250
Cemetery Costs—determined by Cemetery selected	At Cost
Death Certificate	\$70

## 3. Disbursements

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:-

- Floral Tributes
- Paper Notices
- Clergy or Celebrant Fees
- Coach or Limo Hire
- Service Booklets
- Musician / Vocalist fees
- Livestreaming or Recording
- Embalming Fees—required for mausoleum interments, repatriations or where a funeral is delayed

### ***After Hours Charges***

Funerals services, viewings and rosaries which are held outside of our normal business hours of Monday to Friday 9am to 5pm will be subject to an additional after hours surcharge on top of our standard professional fees.

Details of these surcharges can be found on page 12 of this price guide.

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# After Hours Surcharges

***Surcharge payable on top of our standard professional fee for Services provided outside normal business hours (Monday to Friday, 9am to 5pm)***

Out of Hours Arrangement Fee	\$200
Out of Hours Prepaid / Pre Arrange Appointment	\$200

## **Funerals (include 2 staff members)**

Saturday Single Service	\$660	Additional Staff	\$250 each
Saturday Double Service	\$990	Additional Staff	\$450 each
Saturday Extended Double Service	\$1,320	Additional Staff	\$650 each
Sunday Single Service	\$800	Additional Staff	\$330 each
Sunday Double Service	\$1,100	Additional Staff	\$530 each
Sunday Extended Double Service	\$1,430	Additional Staff	\$730 each

## **Viewings / Rosary / Condolences**

Viewing	1 staff member for 1 hour	\$250
Viewing & Rosary	2 staff members for 2 hours	\$660
Viewing, Rosary & Condolences	2 staff members for 3 hours	\$770
Viewing, Rosary & Condolences	3 staff members for 3 hours	\$1,100



# Miscellaneous Charges

Additional Staff on Service—per staff member	\$140
Additional 1 Hour Viewing in business hours	\$150
Anniversary Mass	from \$500
Country Funeral Surcharge (outside Metro area)	POA
Death Certificate Package	\$100
Dressing (in normal working hours)	\$200
Embalming Treatment (required for mausoleum interments or repatriation)	\$595
Funeral Amendment Fee (payable where funeral changes after arrangements are set)	\$500
Grave Marker	\$220
Graveside Setup Fee	\$440
Melbourne Airport Transfer	from \$440
Mileage—(outside 40km radius from Wantirna) - per km (In addition to transfer fee of \$440)	\$2.50
Mounted Cross or Crucifix	\$120
Prepaid Administration Fee	\$440
Shroud	\$50
Transfer & Holding Fee	\$440
Weekend Prepaid or Pre Arrange Appointment	\$220

# Third Party Costs

## Special Vehicles

Family Car (4 passengers)—up to 4 hrs	from	\$440
Family Car—time exceeding 4 hours—per hour		\$110
Stretch Limo (8-10 passengers) - up to 4 hrs		\$660
Stretch Limo—time exceeding 4 hours—per hour		\$POA
Dodge Hearse	from	\$440
Floral Hearse		\$440
Harley Hearse		POA
Horse Drawn Hearse		POA

*Mileage Charges may be applicable for Coach or Limo Hire outside metropolitan areas*



1929 Dodge Hearse

# Third Party Costs

## Tributes Stationery

### ***Bookmarks***

Standard Bookmarks— first 50	Complimentary
Standard Bookmarks— per additional 50	\$25.00
Small Laminated Bookmarks** (55x155mm)	from \$2.60 ea.
Standard Laminated Bookmarks** (48x195mm)	from \$2.90 ea.
Large Laminated Bookmarks** (80x195mm)	from \$3.15 ea.

### ***Order of Service Booklets\*\****

A5 Service Booklet—4 page	from \$3.15 ea.
A5 Service Booklet—8 page	from \$3.70 ea.
A5 Service Booklet—12 page	from \$4.90 ea.
A5 Service Booklet—16 page	from \$6.15 ea.
Custom sized service booklets	POA

### ***Other Items***

Santini Cards**	from \$2.68 ea.
Additional Memorial Books	\$150 ea.
Video Memorial Books	\$220 ea.
Hymn Sheets—per copy	\$0.25

\*\* Items sourced from Third Party Printers

# Third Party Costs

## Tribute Service Items

Additional photos for DVD Presentation—per photo	\$3
Additional Photo Presentation for use in Catering (up to 35 photos)	\$150
Bookmark Type Set Fee—For selection of non standard verse	\$25
Copy of Photo Presentation—per copy	\$30
Copy of Funeral Service —per copy	\$30
Photo Tribute Conversion Fee	\$25
Professional Recording of Funeral / Livestreaming	from \$660
Offsite Audio Visual Hire (subject to availability)	from \$440
Video Clip Insertion Fee—per clip	\$50
Framed Photo	\$30
Late Fee—for tribute items forwarded outside the 48 hour cut off	\$200

## Other Third Party Costs

Other Third Party Costs such as but not limited to Paper Notices, Celebrants, Church Fees, Clergy Fees, Catering, Floral Tributes and Musicians will vary. As such it is not possible to list pricing as pricing will vary depending on request.

For further information on pricing please contact our office on 03 9800 3000.





# Coffin and Casket Range

## Solid Timber Coffins

Parker	\$4,150
Heritage	\$3,140
Expressions	from \$3,140
Marshall	\$3,140
Waratah	\$2,510
Environmental	\$2,365

## Particle Board Coffins

Smithton	\$2,575
Penrose	\$1,880
William	\$1,725
Ormond	\$1,565
Morgan	\$1,250

## Solid Timber Caskets

Hartford	\$5,775
Yeringberg—White	\$4,360
Yeringberg—Rosewood	\$4,150
Sprigg	\$3,730

## Batesville Caskets

Pieta Maple	\$10,765
Sierra Bronze	\$8,055

## Custom Coffins or Caskets

Custom Colour	POA
Custom Wrap	POA
Custom Size	from \$330



Pictured: Marshall Coffin

***Heritage & Heritage Funerals will at its discretion allow families to source their own coffin or casket. In such cases you will be required to sign our Indemnity Form and a Coffin Handling Surcharge of \$440 is payable.***

# Cremation Urns

Large Trinity Urn	(In Crimson Red, Pearl White or Moonlight Blue)	\$495
Large Lineas Urn	(In Rustic Bronze or Starlight Grey)	\$495
Timber Cremation Urn	(In Maple, Rosewood or Walnut)	\$220
Timber Cremation Urn - White		\$240
Heart Urn & Stand	(In Crimson Red, Pearl White, Moonlight Blue, Gold & Starlight Grey)	\$200
Nature Urn	(In Black, Charcoal, Neutral & White)	\$200
Scattering Tubes—Large	(Assorted Designs)	\$120
Keepsake Trinity Urn	(In Crimson Red, Pearl White or Moonlight Blue)	\$90
Keepsake Lineas Urn	(In Rustic Bronze or Starlight Grey)	\$90
Scattering Tube—Mini	(Assorted Designs)	\$70



Pictured: Lineas Rustic Bronze in Large, Keepsake and Heart with Stand

# Estimated Cost of Funeral

1. PROFESSIONAL FEE	
Service Type:	\$
2. REQUIRED COSTS	
Cemetery / Crematorium Costs	\$
Coffin / Casket Type:	\$
Custom Coffin Surcharge	\$
Transfer Fee	\$
Country Mileage (where applicable)	\$
After Hours Charges	\$
Registration of Death	\$
Government Medical Officer (Cremations only)	\$
Additional Staff	\$
Graveside Setup	\$
Additional Mortuary Care	\$
3. OTHER / THIRD PARTY COSTS	
Chapel / Church / Venue Hire	\$
Clergy / Celebrant	\$
Paper Notices	\$
Organist / Singer / Piper	\$
Flowers	\$
Vehicle Hire	\$
Livestreaming / Equipment Hire	\$
Tribute Stationery	\$
Other Tributes Items	\$
Other	\$
<b>TOTAL</b>	<b>\$</b>
	<b>Plus at cost items</b>



# HERITAGE & HERITAGE FUNERALS

*Rob, Gavan and Janet Heritage*

## WANTIRNA

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Tel 03 9800 3000

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## WOORI YALLOCK

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Woori Yallock, 3139

Tel 03 5964 6500

## LILYDALE

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Lilydale, 3140

Tel 03 9739 7799

## PENINSULA

Tel 03 5981 2300

E [info@heritagefunerals.com.au](mailto:info@heritagefunerals.com.au) W [www.heritagefunerals.com.au](http://www.heritagefunerals.com.au)

Heritage and Heritage encourage open communication for families wanting to share their experience Heritage & Heritage Funerals. It is our policy to ensure that the management team attend to all communications within 7 days and to share openly the follow up with the family.

To speak with either Gavan or Janet please call our office on 03 9800 3000 or Email [gavan@heritagefunerals.com.au](mailto:gavan@heritagefunerals.com.au) or [janet@heritagefunerals.com.au](mailto:janet@heritagefunerals.com.au)