

# HERITAGE & HERITAGE FUNERALS

CARING FOR FAMILIES SINCE 1934

## PRICING INFORMATION

**Price List – Effective 1st September 2020**



## Introduction

At Heritage & Heritage Funerals we understand that arranging a funeral service of a loved one can be a difficult and emotional task. It is important to us that we provide the very best service to our families in their time of need which includes being clear and transparent with our pricing.

This Pricing Guide outlines many of the costs associated with a funeral service. These prices are current as at 10th of April 2020 but are subject to change.

If you would like a more accurate estimate of cost or to speak to one of our experienced and dedicated staff please contact our office via phone on 03 9800 3000 or via email at [info@heritagefunerals.com.au](mailto:info@heritagefunerals.com.au)



Janet, Robbie and Gavan Heritage

**\*\*As it is not possible to anticipate or estimate the individual requests and requirements of all families that we serve, there may be instances where it is appropriate for fees not specifically listed in this brochure to be charged .**

# Our Costs Explained

At Heritage & Heritage Funerals our funeral service costs are allocated to one of three categories:-

**1. *Our Professional Fee***

Our professional fee incorporates the various tasks that are involved in arranging, planning and conducting a funeral. The professional fee is determined by the type of service you select.

**2. *Required Costs***

Required costs are those which are necessary in order to conduct a funeral service.

**3. *Third Party and Optional Extras Costs***

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:

Floral Tributes

Paper Notices

Clergy or Celebrant Fees

Doves

Coach or Limo Hire

Service Booklets

Catering - in Heritage Facilities

Musician / Vocalist Fees

Church / Chapel Fees

Embalming Fees—required for mausoleum interments & repatriations

**\*\*Families are required to pay outside venue hire fees and catering and purchases of graves directly to the relevant third party.**

# No Service Cremations

## **Essential Care Cremation Package**

**\$2,995**

No mourner attendance at any point

Includes our professional service fee, transferring your loved on into our care, basic mortuary care, an early morning cremation at Springvale crematorium, a basic plastic lined chipboard coffin, government medical officer and registration of death with Births, Deaths & Marriages including 1 death certificate.

### **Possible Additional Charges**

- Out of Hours Arrangement	\$220
- Offsite Arrangement	\$150
- Ashes Collection Fee	\$88
- Lilydale Crematorium Surcharge	\$100

## **Customised No Service Cremation**

**from \$3,915**

No mourner attendance except where the option of a viewing or Rosegarden / Waterfall Farewell has been selected. Family has choice of coffin / casket and cremation location.

### **Professional Fee and Required Costs**

No Service Cremation Professional Fee	\$1,520
Transfer Fee	\$330
Coffin / Casket	from \$1090
Crematorium Costs	from \$835*
Death Certificate	\$50
Government Medical Officer (required for most cremations)	\$90

### **Optional Extras**

Out of Hours Arrangement	\$220
Offsite Arrangement	\$150
Viewing (within business hours)	\$250
Out of Hours Viewing	\$470
Rosegarden / Waterfall farewell	\$500
Additional Staff Member	\$110
Ashes Collection Fee	\$88

\* Pricing based on Early Morning Fee for Springvale Crematorium, price will vary depending on crematorium and time selected

# Unattended Burials

## ***Unattended Burial—from \$3,870***

### **1. Professional Fee**

**\$2,400**

*For all unattended burials our professional fee includes:-*

Funeral consultation with one of our experienced Funeral Directors during normal working hours at our Heritage Offices or via phone

Basic Mortuary Care

Registration of Death with Births, Deaths & Marriages

Use of hearse and 4 staff at graveside for burial

Administration relating to arrangements

### **2. Required Costs**

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$330
Coffin / Casket	from \$1090
Death Certificate	\$50

### **Additional Burial Costs Required**

Burials will require the purchase of a grave and also an interment fee.

Monumental graves may also require additional costs such as ledger removal

These costs are dependant on the cemetery and type of grave selected

The purchase of a grave must be arranged and paid directly through the cemetery of your choice

The cost of interment can be paid on your behalf and will be added to the package cost shown above (Conditions Apply)

### **Other Charges**

Offsite Arrangement	\$150
Weekend Arrangement Fee	\$220
Viewing (within business hours)	\$250
Out of Hours Viewing	\$470

# Cremation Services

## 1. Professional Fees

*For all Single, Dual and Extended Dual services our professional fee includes:-*

Funeral consultation with one of our experienced Funeral Directors

Basic Mortuary Care

Organisation of Medical Certificate

Registration of Death with Births, Deaths & Marriages

1 hour viewing within business hours

1 hour use of Heritage Chapels located at either Wantirna or Woori Yallock

Provision of a hearse and two staff for the service

Complimentary DVD photo presentation—(30 photos and 1 music track)

Complimentary memorial book

50 x Complimentary standard bookmark style tribute cards

### ***SERVICE TYPES***

#### ***Single Service Cremation***

***\$3,750***

A funeral service held at a Church, Crematorium or one of our Heritage Chapels.

#### ***Dual Service Cremation***

***\$4,050***

A funeral service held at a Church, one of our Heritage Chapels or another venue where either a double chapel time has been booked to allow for a longer service or the standard service is followed by a Committal Service at a Crematorium Chapel, or where the family follows on for a quiet farewell.

#### ***Extended Dual Service Cremation***

***\$4,250***

A funeral service held at a Church, one of our Heritage Chapels or another venue followed by a Committal Service at a Crematorium Chapel or where the family follows for a quiet farewell with additional time involved such as condolences, where a rosary precedes a mass and burial or where refreshments are held between services.

# Cremation Services (cont.)

## 2. Required Costs

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$330
Coffin / Casket	from \$1090
Crematorium Costs	from \$860
Death Certificate	\$50
Government Medical Officer (required for most cremations)	\$90
Ashes Collection Fee (To collect, lodge & hold for 6 month period)	\$88

## 3. Third Party Costs

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:-

- Floral Tributes
- Paper Notices
- Clergy or Celebrant Fees
- Coach or Limo Hire
- Service Booklets
- Catering - in Heritage Facilities
- Musician / Vocalist fees
- Embalming Fees—required for some burials & repatriations

## Plus : After Hours Charges (where applicable)

*Services provided outside normal business hours (Monday to Friday, 9am to 5pm)*

After Hours Funeral (includes 2 staff members)	\$700
After Hours Funeral Additional Staff (per staff member)	\$250
After Hours Viewing at Heritage Chapel (1 staff member for 1 hour)	\$220
After Hours Viewing / Rosary (2 staff for 2 hours)	\$360
After Hours Viewing / Rosary (3 staff for 2 hours)	\$500
After Hours Catering Charge (weekend funerals, additional to standard charge)	\$150

**\*\* Third Party costs such as Crematorium Fees, Celebrants etc may also be subject to additional out of hours surcharges**

# Burial Services

## 1. Professional Fees

*For all Graveside, Dual and Extended Dual services our professional fee includes:-*

Funeral consultation with one of our experienced Funeral Directors

Basic Mortuary Care

Registration of Death with Births, Deaths & Marriages

1 hour viewing within business hours

1 Hour use of our Heritage chapels located at either Wantirna or Woori Yallock

**\*\*Except Graveside Service**

Provision of a hearse and two staff for service

Complimentary DVD photo presentation—30 photos and 1 music track

**\*\*Except Graveside Service**

Complimentary memorial book

50 x Complimentary standard bookmark style tribute cards

### ***SERVICE TYPES***

#### ***Graveside Service***

***\$3,600***

A funeral service held at the graveside.

#### ***Dual Service Burial***

***\$4,050***

A funeral service held at a Church, Cemetery Chapel, one of our Heritage Chapels or another venue and a burial which can take place either before or after the funeral service, or a service where a double chapel time has been booked to accommodate a longer service.

#### ***Extended Dual Service Burial***

***\$4,250***

A funeral service held at a Church, Cemetery Chapel, one of our Heritage Chapels or another venue and a burial which can take place either before or after the funeral service with additional time involved, such as condolences, where a rosary precedes a mass and burial, where there are refreshments held between services or where the service falls over two separate days.



# Burial Services (cont.)

## 2. Required Costs

Costs that are necessary in order to carry out the funeral on your behalf.

Transfer Fee	\$330
Coffin / Casket	from \$1090
Cemetery Costs	At Cost
Death Certificate	\$50

## 3. Disbursements

Costs paid out by Heritage & Heritage Funerals on your behalf in arranging the service in accordance with your instructions, such as:-

- Floral Tributes
- Paper Notices
- Clergy or Celebrant Fees
- Coach or Limo Hire
- Service Booklets
- Catering - in Heritage Facilities
- Musician / Vocalist fees
- Embalming Fees—required for mausoleum interments & repatriations

## Plus : After Hours Charges (where applicable)

### ***Services provided outside normal business hours (Monday to Friday, 9am to 5pm)***

After Hours Funeral (includes 2 staff members)	\$700
After Hours Funeral Additional Staff (per staff member)	\$250
After Hours Viewing at Heritage Chapel (1 staff member for 1 hour)	\$220
After Hours Viewing / Rosary (2 staff for 2 hours)	\$360
After Hours Viewing / Rosary (3 staff for 2 hours)	\$500
After Hours Catering Charge (weekend funerals, additional to standard charge)	\$150

***\*\* Third Party costs such as Crematorium Fees, Celebrants etc may also be subject to additional out of hours surcharges***

# Memorial Services

Memorial Services are where a private cremation or burial has taken place prior to the service. This may be arranged by Heritage & Heritage Funerals on your behalf or there may have been another funeral director involved. This can often be the case where your loved one has passed away interstate or overseas and the burial or cremation has taken place there. Memorial services are also common when your loved one has chosen to donate their body to medical science.

Memorial Services **start from \$2,000** which includes:

- A 1 hour service held in one of our chapels at either Wantirna or Woori Yallock
- Two staff for the service
- Complimentary memorial book
- DVD photo presentation (30 photos and 1 music track) and
- 50 bookmark style tribute cards

As each Memorial Service is individually tailored to the requirements of the family please contact our office for a more accurate quote.

## Miscellaneous Additional Charges

Additional Staff on Service—per staff member	\$110
Additional 1 Hour Viewing in business hours	\$100
Graveside Setup Fee	\$440
Anniversary Mass	from \$500
Dressing	\$150
Embalming Treatment (required for mausoleum interments or repatriation)	\$595
Mounted Cross or Crucifix	\$120
Country Funeral Surcharge (outside Metro area)	POA
Mileage—(outside 40km radius from Wantirna) - per km (In addition to transfer fee of \$330)	\$1.30
Melbourne Airport Transfer	from \$440
Prepaid Administration Fee	\$250
Shroud	\$50

# Third Party Costs

## Refreshment Room Hire & Catering

Hire of our on site Refreshment Rooms which includes use of our Refreshment Room for 1 hour with the supply of tea, coffee, cordial and biscuits and a staff member to serve.

Hire Cost: Up to 100 people	\$300
Hire Cost: 100—200 people	\$500
Hire Cost: Over 200 people	\$600
Weekend Catering Surcharge—per staff member	\$150

Additional catering such as sandwiches, fruit & cheese platters and hot finger food can be provided by our approved caterer Tally Ho. Please contact our office for pricing.

**\* No private catering is allowed in on-site refreshment rooms.**

**\*\* Heritage & Heritage venues are not licensed for the service of alcohol**

## Special Vehicles

Family Car (4 passengers)—up to 4 hrs	from	\$440
Family Car—time exceeding 4 hours—per hour		\$110
Stretch Limo (8-10 passengers) - up to 4 hrs		\$660
Stretch Limo—time exceeding 4 hours—per hour		\$POA
Dodge Hearse	from	\$440
Floral Hearse		\$440
Harley Hearse		POA
Horse Drawn Hearse	from	\$1450

*Mileage Charges may be applicable for Coach or Limo Hire outside metropolitan areas*

# Third Party Costs

## Tributes Stationery

### ***Bookmarks***

Standard Bookmarks— first 50	Complimentary
Standard Bookmarks— quantities above 50	\$0.50
Small Laminated Bookmarks** (55x155mm)	from \$2.45 ea
Standard Laminated Bookmarks** (48x195mm)	from \$2.75 ea
Large Laminated Bookmarks** (80x195mm)	from \$3.00 ea

### ***Order of Service Booklets\*\****

A5 Service Booklet—4 page	from \$3.00 ea
A5 Service Booklet—8 page	from \$3.50 ea
A5 Service Booklet—12 page	from \$4.65 ea
A5 Service Booklet—16 page	from \$5.85 ea
Custom sized service booklets	POA

### ***Other Printed Items***

Santini Cards**	from \$2.45 ea
Additional Memorial Books	\$85 ea
Hymn Sheets—per copy	\$0.25

\*\* Items sourced from Third Party—Belinda Jane Productions

[www.belindajanevideo.com](http://www.belindajanevideo.com)

T: 03 9585 2089

# Third Party Costs

## Tribute Service Items

Additional photos for DVD Presentation—per photo	\$2
Additional Photo Presentation for use in Catering (up to 30 photos)	\$150
Bookmark Type Set Fee—For selection of non standard verse	\$25
Copy of DVD Photo Presentation—per copy	\$20
Copy of Funeral Service DVD—per copy	\$20
Photo Tribute Conversion Fee	\$25
Professional Recording of Funeral	from \$600
Offsite TV Screen Hire (subject to availability)	from \$295
Video Clip Conversion—per clip	\$50
Framed Photo	\$25
Late Fee—for tribute items forwarded outside the 48 hour cut off	\$200

## Floral Tributes

Floral tributes can be arranged on your behalf via our preferred florist.

A half casket sheaf generally starts at around \$240 and a full casket sheaf from \$340 but pricing will vary depending on your selection.

Families are welcome to arrange floral tributes directly with their own florist if they prefer.

## Paper Notices

Paper notices can be placed in either the Herald Sun, The Age or a local newspaper on your behalf.

The cost of paper notices is dependant on the size and layout selected. For more information please contact our office.

## Coffin and Casket Range

### Solid Timber Coffins

Parker	\$3,060
Heritage	\$2,690
Marshall	\$2,350
Waratah	\$1,990
Environmental	\$1,850

### Particle Board Coffins

Smithton	\$2,150
Penrose	\$1,790
William	\$1,590
Ormond	\$1,390
Morgan	\$1,090

### Solid Timber Caskets

Hartford	\$4,250
Yeringberg	\$3,450
Sprigg	\$2,990
Environmental	\$2,450

### Batesville Caskets

Pieta Maple	\$9,750
Sierra Bronze	\$6,670

### Custom Coffins or Caskets

Custom Colour	\$300
Custom Wrap	\$POA
Custom Size	from \$220

***Heritage & Heritage Funerals will at its discretion allow families to source their own coffin or casket. In such cases you will be required to sign our Indemnity***

## Cremation Urns

Large Trinity Urn (In Crimson Red, Pearl White or Moonlight Blue)	\$450
Large Lineas Urn (In Rustic Bronze or Starlight Grey)	\$450
Timber Cremation Urn (In Maple, Rosewood, Walnut or White)	\$190
Heart Urn & Stand (In Crimson Red, Pearl White, Moonlight Blue, Gold & Starlight Grey)	\$150
Scattering Tubes—Large (Assorted Designs)	\$110
Keepsake Trinity Urn (In Crimson Red, Pearl White or Moonlight Blue)	\$80
Keepsake Lineas Urn (In Rustic Bronze or Starlight Grey)	\$80
Scattering Tube—Mini (Assorted Designs)	\$60

# Estimated Cost of Funeral

<b>1. PROFESSIONAL FEE</b>	
Service Type:	\$
<b>2. REQUIRED COSTS</b>	
Cemetery / Crematorium Costs	\$
Coffin / Casket Type:	\$
Custom Coffin Surcharge	\$
Transfer Fee	\$
Country Mileage (where applicable)	\$
After Hours Charges	\$
Registration of Death	\$
Government Medical Officer (Cremations only)	\$
Additional Staff	\$
Graveside Setup	\$
Additional Mortuary Care	\$
<b>3. OTHER / THIRD PARTY COSTS</b>	
Chapel / Church / Venue Hire	\$
Clergy / Celebrant	\$
Paper Notices	\$
Organist / Singer / Piper	\$
Flowers	\$
Vehicle Hire	\$
Heritage Funerals Refreshment Room Hire	\$
Catering	\$
Tribute Stationery	\$
Other Tributes Items	\$
<b>TOTAL</b>	<b>\$</b>
	<b>Plus at cost items</b>

## **WANTIRNA**

733 BORONIA ROAD

WANTIRNA 3152

TEL 03 9800 3000

FAX 03 9800 3500

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## **WOORI YALLOCK**

1416 HEALESVILLE—KOO WEE RUP ROAD,

WOORI YALLOCK 3139

TEL 03 5964 6500

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## **LILYDALE**

134 VICTORIA ROAD

LILYDALE 3140

TEL 03 9739 7799

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## **PENINSULA**

TEL 03 5981 2300

**E** [info@heritagefunerals.com.au](mailto:info@heritagefunerals.com.au)

**W** [www.heritagefunerals.com.au](http://www.heritagefunerals.com.au)

Heritage and Heritage encourage open communication for families wanting to share their experience with Gavan or Janet Heritage. It is our policy to ensure that the management team attend to all communications within 7 days and to share openly the follow up with the family.

To speak with either Gavan or Janet please call our office on 03 9800 3000 or  
Email [gavan@heritagefunerals.com.au](mailto:gavan@heritagefunerals.com.au) or [janet@heritagefunerals.com.au](mailto:janet@heritagefunerals.com.au)